World Consumer Rights Day Quiz

1. When is World Consumer Rights Day observed?

- a) March 1
- b) March 15
- c) April 5
- d) December 10

2. Which U.S. President first outlined the Consumer Bill of Rights in 1962?

- a) Franklin D. Roosevelt
- b) John F. Kennedy
- c) Ronald Reagan
- d) Barack Obama

3. Which of the following is NOT a fundamental consumer right?

- a) Right to Safety
- b) Right to Choose
- c) Right to Deception
- d) Right to Information

4. Which international organization coordinates World Consumer Rights Day?

- a) World Health Organization (WHO)
- b) Consumers International
- c) United Nations (UN)
- d) International Monetary Fund (IMF)

5. What is the purpose of World Consumer Rights Day?

- a) To promote consumer rights and protection
- b) To increase product prices
- c) To celebrate global brands
- d) To encourage overspending

Consumer Protection Laws & Policies

6. What does the 'Right to Redress' mean?

- a) Consumers can complain and seek compensation for faulty products/services
- b) Businesses can refuse refunds without reason
- c) Only government agencies can take action against unfair trade practices
- d) Consumers cannot return products once purchased

7. Which of the following laws is designed to protect consumers?

- a) Consumer Protection Act
- b) Copyright Act
- c) Companies Act
- d) Labor Laws Act

8. What does the term 'misleading advertisement' refer to?

- a) Ads that provide truthful product information
- b) Ads that deceive consumers with false claims

- c) Ads that contain creative visuals
- d) Ads that only focus on brand promotion

9. Which authority handles consumer complaints in most countries?

- a) Consumer Court / Ombudsman
- b) Stock Exchange
- c) Environmental Protection Agency
- d) UNESCO

10. Why is the 'Right to be Heard' important for consumers?

- a) It allows consumers to raise complaints and opinions
- b) It helps businesses control customer choices
- c) It limits consumer feedback
- d) It prevents companies from innovating

Sustainable Consumerism & Ethical Buying

11. What does 'ethical consumerism' mean?

- a) Buying products that are harmful to the environment
- b) Supporting brands that follow fair trade, sustainability, and responsible practices
- c) Purchasing items without checking labels
- d) Choosing products based only on low prices

12. Which symbol indicates an environmentally friendly product?

- a) The Recycle Logo 👶
- b) The Biohazard Symbol &
- c) The Currency Symbol \$
- d) The No Entry Sign 🚫

13. What is a 'Fair Trade Certified' product?

- a) A product that ensures fair wages and ethical sourcing
- b) A product that is heavily discounted
- c) A product with no quality control
- d) A product sold only in local markets

14. How can consumers promote sustainability?

- a) Avoiding single-use plastics
- b) Supporting brands with eco-friendly practices
- c) Reducing, reusing, and recycling
- d) All of the above

15. What is 'Greenwashing' in advertising?

- a) A marketing tactic where companies falsely claim to be eco-friendly
- b) A method of cleaning products before selling them
- c) The process of creating a new product design
- d) The use of green color in brand logos

Answer Key

- 1. b) March 15
- 2. b) John F. Kennedy
- 3. c) Right to Deception
- 4. b) Consumers International
- 5. a) To promote consumer rights and protection
- 6. a) Consumers can complain and seek compensation for faulty products/services
- 7. a) Consumer Protection Act
- 8. b) Ads that deceive consumers with false claims
- 9. a) Consumer Court / Ombudsman
- 10. a) It allows consumers to raise complaints and opinions
- 11. b) Supporting brands that follow fair trade, sustainability, and responsible practices
- 12. a) The Recycle Logo 👶
- 13. a) A product that ensures fair wages and ethical sourcing
- 14. d) All of the above
- 15. a) A marketing tactic where companies falsely claim to be eco-friendly